



Emergency Call

Volume 1 Issue 4

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Seminole County
Public Safety

Auto Accident, Tanker Overturned!

Inside this issue:

Tanker Overturned Thanks	1
Emergency Radio Procedures Whatda Know CAD Update	2
Tanks MQA PIO	3
Ole' Glory	4

Of all the different types of vehicular accident calls we run on, this is one of the more dangerous ones to respond to. On August 21st at 10:23, that is just what happened in Altamonte Springs. The public does not realize all that goes into responding, working and recovering from this call. You have to admit that this kind of information on an initial dispatch can really get the ole' juices flowing! How many different variables ran through the minds of the people responding? Evacuation, ground water contamination, explosion, life safety issues, on and on and on.

First and foremost, everyone that worked this alarm, from the dispatchers, firefighters and support personnel has our sincere gratitude and thanks for working professionally and expertly in controlling and containing this very hazardous situation.

Guided by your instinct, expert training and procedures, a tragedy was averted that would have devastated the local area. Again, you demonstrated the high quality of expertise that Seminole County Public Safety family is known for.



Oh boy it's Fall!

- * Don't forget to change out those batteries in your smoke detectors.
- * Remember to get those fireplace chimneys cleaned before using.
- * Make someone's day and call a loved one!
- * Work safely, play safely and please live safely.

Thanks for the contributions

We have received several emails from some of you thanking us for the kind comments and newsletter.

Thanks goes to Elaine Richarde from Animal Services for her valuable input. Also from "B" shift of the Emergency Communication Center for their story about "Fish 1-1" in last months issue.

Joe McCluan was kind enough to supply the information about our international visitors.

I know there are others out there that would like to contribute, so go ahead! You never know what may come of your contribution, it may just help someone!

Emergency Radio Procedures

What in the world is that? I know I have heard that phrase before, but I don't remember what it means. Ever ask yourself or others this question? Well, sit on back and let me explain what it means to ya!

This procedure was developed some-time ago to assist everyone in the system when there was a major incident or the system is extremely busy. Seems we use it more now for the busy times! The basic reason for this story is for everyone to familiarize themselves with the basics of the procedure. Once Communications has initiated the broad-

cast, units will no longer receive any updates nor should units provide any updates, so please don't ask! There should not be any on scene reports from the units unless it is a significant alarm, such as a structure fire or multi vehicle/patient situation. **Only** requests for operational issues pertinent to the alarm should be requested by the units.

This even means patient information, a unit should only say they are enroute or at a specific hospital—**NOTHING** else!

By reducing the amount of radio traffic,

everyone will be able to work more effectively and concentrate on the task at hand, during high call volume or major incident activity.

We are currently re-evaluating this procedure and are hopeful to write one that is much more streamlined and easier to understand.



Whatda know!

Anyone know what the smallest country is? Hint, it is only 0.16th of mile square.

Do finger prints have a function?

Is there any bone that does not connect with another?

What was Dorothy's last name in the Wizard of Oz?

Anybody know who, William Claude Dunkenfield is?

Who received the "first" gold record and for what song?

What is the most hated household task?

Who was known as the, "Mouth that

Roared"?

Big bonus question!

What is the complete line up for the comedy routine from Abbott and Costello's "Who's on first"?

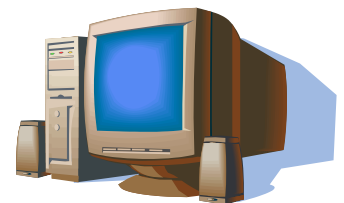
"Well for crying out loud,
I didn't know that!"

C. A. D. Update

Believe it or not, it is actually going to happen. In fact a lot faster than anyone thought. September 21st, there were three CAD vendors in the EOC for everyone to visit with and actually see a full demonstration of their products and answer some very tough questions from all of us.

AVEL-Net, Visionaire and Orbacom were the vendors and all of them did a fine job of describing the products. The new CAD's on the market are far be-

yond anyone's dream for multi-tasking and capabilities. Which ever one is granted the contract, they will use every avenue available to them to have us up and running in no time flat. They will be using our own GIS/Street data which will greatly reduce the data input time. Watch here for more information in future issues.



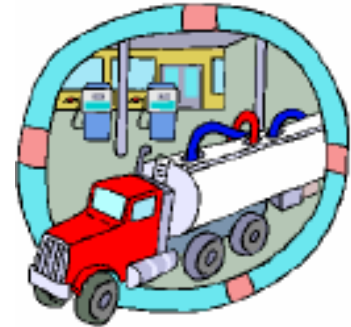
Better, faster, and easier to use!

Tanks, tanks and more tanks

Ever felt as though you were busier than everyone else? Well we know of someone that really is busier than most people.

Jackie Perry of the Tanks Bureau has the overwhelming task of performing 806 annual petroleum tank inspections a year, while keeping up with the installation and removal of old ones. Least we forget inspecting gas station upgrades and private storage tanks. Keep in mind this is all by herself. Now that is busy! Our hats off to you Jackie for maintaining such great vigilance in performing your duties. Another person

is Jim Russell, of the Petroleum Clean up office. Again, a person that closely monitors any petroleum spill and the subsequent clean up. Currently monitoring 125 sites, down from 325! Since July of this year he has administered over a half million dollars of state tax money to petroleum vendors for cleaning up spills and contamination. You have to admit this is an area of Public Safety that many people aren't aware of, but should be very grateful for their dedicated and hard work in keeping all of us and the environment a little safer.



Making sure the environment and all of Seminole County is safe!

Medical Quality Assurance

This has been a very busy time for MQA, getting acclimated with all the agencies and MQA officials in the local area.

Currently we are focusing training for this coming year with terrorism in mind for obvious reasons. As such, some CEU's this year will focus on information about Weapons of Mass Destruction (WMD) and Bio-terrorism as well as the normally required medical

training.

We have also been very busy collecting statistical data from all the agencies concerning the life critical elements of patient care.

This data will provide a more clear picture of how proficient the patient care is in Seminole County.

It will also enable us to provide every-

one with target skill training opportunities.

**Learn it!
Practice it!
Teach it!
Preach it!
Expect it!**

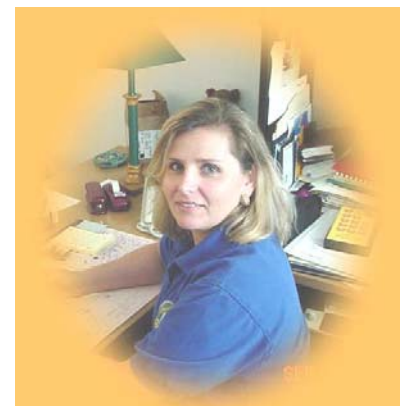
Public Information Office

Paula Ritchey began her employment in the Department of Public Safety in 1986. The first position she held was a Clerk Typist II better defined as a receptionist. After about six months, she transferred to the Training Division and "That was an eye opening experience", she advised.

Today she serves as the Public Information/Education Specialist and reports directly to Chief Schenk. Most of her emphasis is on Public Education,

which include delivering programs to the community such as CPR, Child Safety Seat Checks, Fire Extinguisher Safety, bike helmet safety etc.

"I enjoy my job and I like the variety and many challenges that come my way. The Department has given me many opportunities to grow and excel", said Paula.



Paula Ritchey

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Ole' Glory and the number 13

Why our flag is folded 13 times;

The first fold of our flag is a symbol of life.

The second fold is a symbol of our belief in eternal life.

The third fold is made in honor and remembrance of the veterans departing our ranks who gave a portion of their lives for the defense of our country to attain peace throughout the world.

The fourth fold represents our weaker nature, for as American citizens trusting in God, it is to Him we turn in times of peace as well as in time of war for His divine guidance.

The fifth fold is a tribute to our country, in dealing with other countries, may she always be right; but it is still our country, right or wrong.

The sixth fold is for where our hearts lie. It is with our heart that we pledge allegiance to the flag of the United States Of America, and to the Republic for which it stands, one Nation under God, indivisible, with Liberty and Justice for all.

The seventh fold is a tribute to our Armed Forces, for it is through the Armed Forces that we protect our country and our flag

against all her enemies, whether they be found within or without the boundaries of our republic.

The eighth fold is a tribute to the one who entered into the valley of the shadow of death, that we might see the light of day, and to honor mother, for whom it flies on Mother's Day.

The ninth fold is a tribute to womanhood; for it has been through their faith, their love, loyalty and devotion that the character of the men and women who have made this country great has been molded.

The tenth fold is a tribute to the father, for he, too, has given his sons and daughters for the defense of our country.

The eleventh fold, in the eyes of a Jewish citizen, is for the lower portion of the seal of King David and King Solomon, and glorifies in their eyes, the God of Abraham, Isaac, and Jacob.

The twelfth fold, in the eyes of a Christian citizen, represents an emblem of eternity and glorifies, in their eyes, God the Father, the Son, and Holy Spirit.

When the flag is completely folded, the stars are uppermost reminding us of our nation's

motto, "In God We Trust".

After the flag is completely folded and tucked in, it takes on the appearance of a cocked hat, ever reminding us of the soldiers who served under General George Washington, and the sailors and marines who served under Captain John Paul Jones, who were followed by their comrades and shipmates in the Armed Forces of the United States, preserving for us the rights, privileges, and freedoms we enjoy today.

13 reasons for the folds.

13 bars of red and white combined.

13 original colonies.

